



Service Bulletin

PRELIMINARY INFORMATION

Subject: Grease or Sealant Visible on Steering Gear – Should Not Be Interpreted as Leak

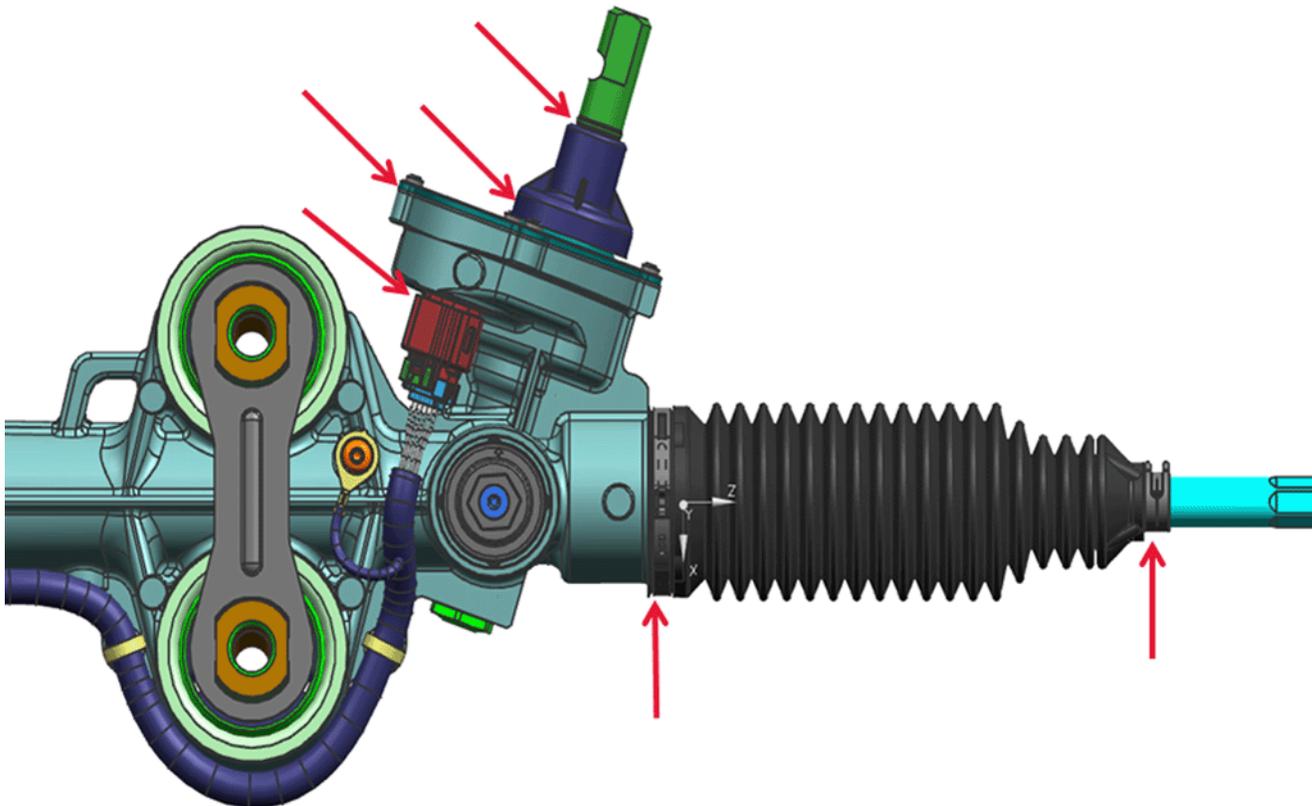
Models: 2014-2016 Chevrolet Silverado 1500
2015-2016 Chevrolet Suburban, Tahoe
2014-2016 GMC Sierra 1500
2015-2016 GMC Yukon

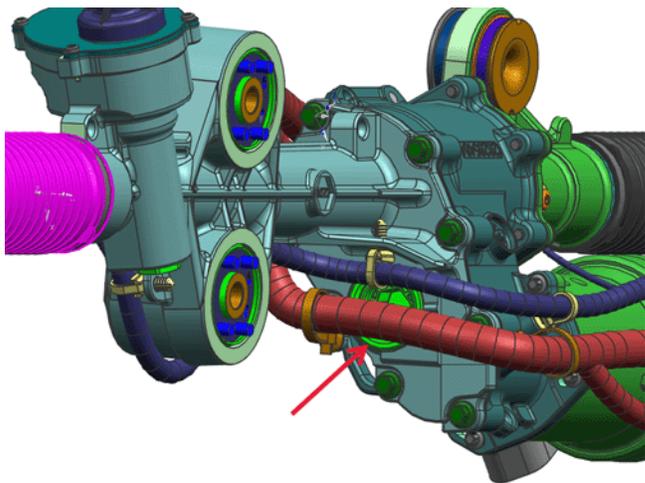
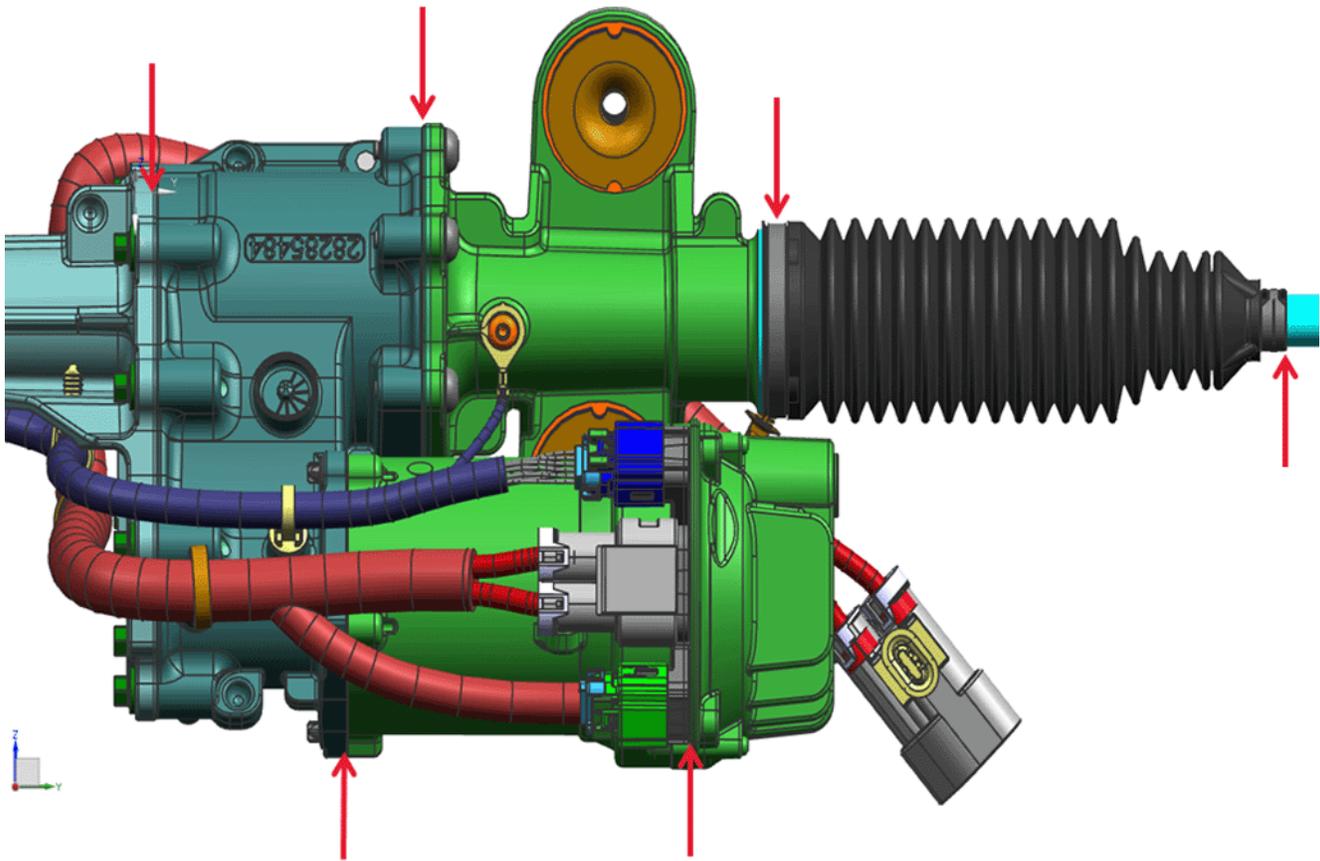
Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI has been revised to update the Models and Model Years. Please discard PI1002A.

Condition/Concern

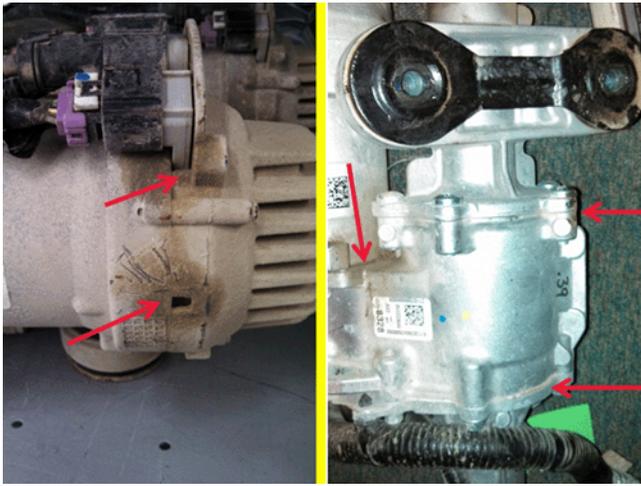
Some customers or technicians may comment on seeing grease or sealant on certain locations of the steering gear. The illustrations below include arrows showing the areas on the steering gear that the supplier intentionally applies sealing grease. Any of these locations have the potential of showing visible grease under normal operation.





The graphics below are photo examples, which include arrows showing some of the common areas where grease may be evident after the vehicle has been driven for a length of time.





During the manufacturing process, sufficient grease is used for lubrication and sealing of components of the steering gear. Also, sealant is added to areas of the steering gear to keep water and environmental contaminants from getting into the steering gear.

Recommendation/Instructions

If upon inspection, the steering gear assembly clamps, boots, and fasteners are all in place, the visual evidence of grease/sealant on the exterior of the steering gear is considered normal and **no correction** is necessary. If excess grease is noted, it should be wiped off the exterior of the gear, **however**, sealant should be left in place as a barrier to water and contamination, and no cleaning is required.

Customer Information

Please communicate to the customer this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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